User Guide

This brief user guide will get you up and running in no time. We've only included the most essential functions of this operating system, based on Android™, so if you'd like additional guidance or want to dig into the technical details, please visit fairphone.com/support, watch our tutorials on fairphone.com/tutorials or download an Android Quick Start Guide from the Google Play Store.

Contents

Getting Started 2
Touch Controls 5
Buttons, Icons, Panels and Menus 6
Buttons 6
Panels 6
Status Bar Icons 8
Pull-down Menu 9
Edge Swipe Menu 10
Basic Tasks 11
Phone Calls 11
Messages (SMS) 11
Camera 12
Internet 12
Contacts 13
Apps and Widgets 14
Accounts 16
Changing the Language 17
Dual SIM functionality 17
Updates and DIY Repairs 18
Software Updates 18
Replace your Screen 18
Replace your Battery 20
Help Protect the Environment! 21
Charging 21
Fairphone Recycling Program 21
We're here to help 22

Getting Started

1. Remove the battery

- Remove the back cover (image 1 p. 3)
- Lift out the battery starting from the bottom (image 2 p. 3).

2. Insert one or two SIM cards

You can use Micro SIM cards in your Fairphone.

1 Insert your Micro SIM card into slot 1.

2 Optional: Insert an additional Micro SIM card into slot 2.

⚠ Please be careful not to damage the SIM connector when removing the SIM card.

To set your dual SIM preferences go to All Apps ⋯ tap on Settings ⚙ and select SIM Cards.

3. Insert a microSD Card (optional)

You can expand your storage with a microSD memory card (see p. 3).

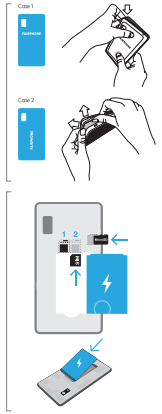
⚠ Turn your phone off before inserting or removing a microSD card.

4. Insert your battery

Insert the battery from the top and then press it into place from the bottom.

5. Put the back cover on

Because the back cover fits snugly around the phone, you may find it a bit tricky to put on the first time. Start by sliding the top of the phone into the cover and slowly press it into the back cover, ensuring that the rubberized lip completely covers the edges of the screen.



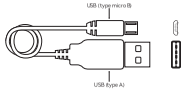
6. Turn on your Fairphone

Push and hold the on/off button on the right-hand side of your phone for at least three seconds.

7. Charge your phone

A power adapter and USB cable are not included.
To charge your Fairphone, use a standard USB-cable with a micro B connector (IEC/EN 62684).
Connect the USB cable to the USB port located at the bottom of the phone and then plug it into your computer or a power outlet (using an adapter with a USB port). In addition to charging, you can also use the USB cable to transfer data.

⚠ Please make sure that the nominal output of the charger /USB port is 5 Volts and 1 Ampere. Make sure you plug the USB cable in the right way.



8. Follow the instructions on the screen

Once your phone is on, the set up wizard will guide you through the final set up steps. During this process you can also set up your Google™ account. To set up another account, skip this tutorial, go to Settings ⚙ and tap on Accounts.

Touch Controls

You can control your Fairphone using basic touch gestures:

Tap
Touch briefly with your finger.
Double Tap
Tap the screen with your finger quickly two times.
Swipe
Touch the screen and move your finger to the left or right.
Edge swipe
Touch the right or left edge of the screen and move your finger slightly to and at the center.
Long press
Touch the screen with your finger and keep pressing for a few seconds.
Scroll
Touch the screen and move your finger up or down.
Pinch open
Touch the screen with your thumb and index finger and move them away from each other to zoom in.
Pinch close
Touch the screen with your thumb and index finger and move them towards each other to zoom out.
Drag
Touch and hold an item on the screen. Slide it to a different location and release your finger.

Buttons, Icons, Panels and Menus

Buttons

Physical buttons
The Fairphone has only three physical buttons: the volume button, on/off button and camera/shutter button.

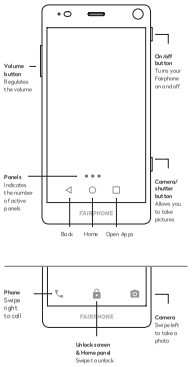
Navigation buttons
When your Fairphone is turned on, three navigation buttons appear at the bottom of the screen:
◁ **Back:** Go one step back
○ **Home:** Go to the Home panel
□ **Open Apps:** View all open apps

Panels

Fairphone's operating system works with panels. The dots at the bottom of the screen show you how many panels are active. Swipe left or right to navigate between panels.

The three default panels are:
Home panel: Displays the Google search bar plus a few additional Google services.
Recent Contacts: Displays your most recent contacts, four most frequently used contacts, plus access to your complete contact list.
Recent Apps: Displays five recently used and five most used apps, plus access to All Apps ⋯.

Tip! Take me home: If you get lost while navigating your new Fairphone, there's no need to panic. Just tap the Home button ○ to go back to the Home panel.



Status Bar Icons

The Status Bar is located at the very top of your screen. The displayed icons give you information about the status of your Fairphone's various functions.

Battery Charge
Displays the percentage of remaining battery charge.

Wi-Fi
Indicates that you are connected to a Wi-Fi network.

Signal Strength
Displays signal strength of SIM1 and SIM2. If no SIM is inserted a crossed out SIM card icon will appear.

H+ 4G

Signal Strength
Displays the strength of your data connection.

Airplane Mode
Indicates that Airplane Mode is switched on. This means that all cellular data/Wi-Fi/GPS transmissions are deactivated.

Alarm Clock
Indicates that an alarm has been set.

Bluetooth
Indicates that Bluetooth is switched on. When it is on, you can connect to other Bluetooth-enabled devices.

Vibrate
Indicates that vibration is switched on.

Silent
Indicates that silent mode is switched on.

GPS
Indicates that your location is switched on.

Pull-down Menu

The Pull-down Menu gives you quick access to the Notification Bar and the Settings Shortcuts.

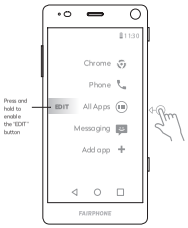
Notification Bar
The Notification Bar gives you an overview of recent calls, events, messages, app updates and more. You can access the Notification Bar by swiping your finger down from the top of the screen.

Settings Shortcuts
The Settings Shortcuts provides quick access to your Fairphone's basic settings. Swipe your finger down from the top of the screen twice to open the Settings Shortcuts.

Edge Swipe Menu

From your Home panel, edge swipe from the right or left side of your screen to access the Edge Swipe Menu. This menu gives you quick access to All Apps ⋯ and four of your favorite apps. Three quick access icons are preinstalled: Browser, Phone and Message.

To customize the pre-installed menu:
- Open the Edge Swipe Menu.
- Keep your finger pressed down and drag to Edit
- Drag apps from Edit Favorites to the Edge Swipe Menu.



Basic Tasks

Phone Calls

Answer an incoming phone call
- Swipe the phone icon to the right to the blue icon.
- To decline a call, swipe the phone icon to the left to the red icon.

Call a new phone number
From the Home panel:
- Open the Edge Swipe Menu and tap Phone.
- Tap the numbers icon to at the bottom of the screen.
- Enter the number you want to call.
- Tap the phone icon to start making a call.

Call one of your contacts
From the Home panel:
- Open the Edge Swipe Menu and tap Phone.
- Tap Contacts in the menu at the top right.
- Tap a contact from the list.
- Tap the phone icon to start making a call.

Messages (SMS)

Send an SMS
From the Home panel:
- Open the Edge Swipe Menu and tap All Apps ⋯.
- Tap the Messaging icon.
- Tap the new message icon at the bottom left.
- Select the recipient(s): Enter the name(s) or phone number(s) in the top field.
- Type your message in the field that says: "Type message".
- Tap the send message icon.

To learn more about using the Dual SIM functionality for Messages, go to page 17.

Camera

Take a picture
- Press and hold the physical camera button on the right side of your phone to open the camera app.
- Press the camera button to take a picture.

View your pictures
- Open the Edge Swipe Menu and tap All Apps ⋯.
- Tap on Photos to see an overview of your pictures.
- Short press a picture to enlarge it.
- Long press a picture to access functions like share, edit, delete and more

Internet

You can connect to the internet using either a mobile data connection (SIM card) or wireless network (Wi-Fi).

Search the web
- Go to the Edge Swipe Menu and open the Chrome app.
- If it is your first time using Chrome, you will be asked to accept the Terms of Service and Privacy Notice and confirm additional information.
- Tap Search or enter a website address.
- Tap the website you want to visit.

Mobile data
A mobile data connection is provided by your operator (via your SIM card) and can be accessed anywhere you have signal coverage. The following icons show you the speed of your data connection:

Mobile data is often included in your service contract, but ensure you understand the related costs – it can be expensive if you're travelling abroad. If you are outside your regular coverage zone, your phone will display the roaming icon. You can disable your mobile data connection under Settings ⚙ in Wireless & Networks.

Wi-Fi
Wi-Fi is the most common way to access the internet at home, work or a public space like a café. To connect to Wi-Fi:
- Go to the Edge Swipe Menu and open All Apps ⋯.
- Tap Settings ⚙.
- Tap Wi-Fi in the Wireless & Networks menu.
- Tap on the on/off icon at the top right if Wi-Fi isn't switched on yet.
- You will see a list of all available Wi-Fi networks.
- Tap the one you would like to connect to.
- If it is a secure network, enter the password and tap Connect. It may take a few minutes to establish the connection.

Contacts

Open Recent Contacts
- Open Recent Contacts by swiping the Home panel to the right.
- This panel displays the last person you contacted as well as your four most frequently used contacts.
- Tap the contacts icon to display your full contact list.

Add a new contact
- Tap the add new contact icon at the bottom right of the screen.
- Enter the contact details in the relevant fields.
- Tap the save icon at the top left to save.

Edit contact
- Tap the contact you want to edit.
- Tap edit contact on the top right of the screen.
- Update the information in the relevant fields.
- Tap the save icon at the top left to save.

Delete a contact
- Tap the contact you want to delete.
- Tap the menu icon at the top right of the screen.
- Tap Delete and OK (or Cancel if you've changed your mind).

Apps and Widgets

Open an app
- Open All Apps using the Edge Swipe Menu.
- Tap the app you want to open.

Close an app
- Tap the Open Apps button to see a list of all your open apps.
- Scroll through the list and find the app you want to close.
- Swipe the app to the side to close it.

Download and install an app
- First, make sure you are connected to the internet.
- Tap the Google Play™ store on your Home panel. If you are using the Google Play store for the first time, you must provide your Google account details (account name and password).

- Search for the app you want and then tap it to download it.
- Tap Install, and then Accept at the bottom right of your screen.
- The download progress is displayed in the middle of your screen. It may take several minutes to complete. Once it is successfully installed, the app will appear on both your Home panel and under All Apps.

Tip! You can also use other services for downloading apps. We recommend you check our support website or find them online.

Add apps to your Home panel
For easy access, you may want to add your favorite apps to your Home panel.
- Open All Apps using the Edge Swipe Menu.
- Long press the app you want to move to your Home panel. Your Home panel will appear automatically.
- Drag the app to the preferred location and release your finger.

Add folders on your Home panel
Organize the apps on your Home panel by placing them in a folder. To create a new folder:
- Long press an app.
- Drag it onto another App.
- Release your finger. A new folder is automatically created. You can rename it if you wish.

Remove an app from your Home Panel
- Long press the app you would like to remove.
- Drag it to the remove icon at the top of your screen.
- Release your finger.

Add additional panels
Your Home panel has room for 16 apps and/or folders. If you try to add more, a new panel will be created automatically to give you more space.

Note: By removing the app from your Home panel, you are simply deleting the shortcut. You can still find the app under All Apps.

Uninstall an app
- Open All Apps using the Edge Swipe Menu.
- Long press the app you want to uninstall.
- Drag the app to the uninstall icon.
- Release your finger.

Tip! Widgets! Besides apps, Android also offers you the possibility of using the so-called widgets. These are small boxes that you can place in the Home panel to display information or a specific function of an app without having to open the app itself.

Do you want to see the weather at a glance, or your schedule for the day? There are multiple widgets available for every app. Discover them when long pressing the Home Panel and tapping on 'widgets'.

Accounts

An account contains login information for specific services and apps. Some examples include email accounts or accounts for photo or contact storage. If you don't already have one, we recommend creating or setting a Google account in order to access the Google Play store, back-up your data (mail, contacts, calendar, etc.) to the cloud (online storage) and allow multiple devices (laptop, tablet, etc.) to access your account.

To configure your Google account:
Open All Apps using the Edge Swipe Menu.
- Tap Settings ⚙.
- Tap Accounts under the Personal section of the menu.
- Tap Add account +.
- Tap Google G.
- Tap Enter your email and enter your Gmail address
- Tap Next.

Change the Language

- Open the Edge Swipe Menu and select All Apps ⋯.
- Tap Settings ⚙.
- Tap Language & input under the Personal Section of the menu.
- Tap Language.
- Scroll to find your preferred language and tap to activate it.

Dual SIM functionality

Are you using two SIM cards? Then you should look into your SIM card settings. To do this, go to Settings ⚙ and tap on SIM Cards. Here you can enable or disable a SIM card. You can also choose which SIM card will be used by default when you make Calls, send SMS messages or use Mobile data.

Tip! Are you planning to use your Fairphone 2 for business and private purposes? Then you probably want to have different settings for both lifestyles. With the Fairphone 2 you can create multiple profiles for different user or purposes.

Within each profile you can choose specific apps, create specific settings and determine which SIM card you want to use by default. To create a new profile go to the Settings menu and tap on Users.

Updates and DIY Repairs

Software Updates

When updates are available, they will appear in the Notification Bar under the Pull-down Menu.

You can also:
- Open All Apps using the Edge Swipe Menu.
- Tap the Updater app.
- Tap the Install update icon.

Note: Downloading and installing software updates can take several minutes. You can only do this over a Wi-Fi connection. Please ensure your phone is fully charged or connected while updating.

If you have any problems installing an update, follow the instructions on the support section of our website: fairphone.com/updates

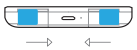
Replace your Screen

The Fairphone 2 is designed to help extend the phone's usable life. The design should make do-it-yourself repairs more accessible but you will still need to be careful. When opening the device make sure you use a flat surface with enough space to lay the device on and that your hands and surroundings are free from dirt and dust.

These are just the basic instructions. Before you make a repair consult our video tutorials online at fairphone.com/support or call us! We are happy to help.

The screen is one of the most commonly damaged components on a smartphone. If you crack your screen, you can order a replacement in Fairphone's online shop and repair it yourself.

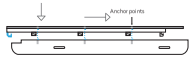
- Turn off your Fairphone using the on/off button.
- Remove the back cover (image 1 p. 3).
- Remove the battery (image 2 p. 3).
- Slide the blue clips at the bottom of the phone to the middle (towards each other).



⚠ Remove the battery before sliding the blue clips

- With your thumbs on the screen, press gently and slide the screen down to detach it from the body of the phone. You can now release the screen separating it from the body.

- To insert the new screen, mind the 7 white anchor points under the screen. With the help of the side marks you can position the anchor points in place before you slide the screen upwards gently but firmly. You will hear a 'click' when it is in place.



- Slide both blue clips at the bottom of the phone to the outside (away from each other).
- Replace the battery and the back cover.
- Turn on your Fairphone using the on/off button.

Tip! Repair other parts: Besides the screen, you can order additional spare parts and replacement modules in Fairphone's online shop. For tutorials and assistance with other DIY repairs, please visit fairphone.com/support

Replace your Battery

- Turn off your Fairphone using the on/off button
- Remove the back cover (image 1 p. 3).
- Remove the battery (image 2 p. 3).
- Insert the new battery from the top and then press it into place.
- Put the back cover back on.
- Turn on your Fairphone using the on/off button.

Help protect the environment!

Charging

Avoid unnecessary energy consumption
- Disconnect your phone as soon as it's completely charged.
- Only charge your phone with your PC if you're already using your PC.

Boost the life of your battery
- Analyze your battery usage over time under Settings ⚙ Battery and adapt your settings accordingly. Learn more about extending your battery life: fairphone.com/boost-battery
- Avoid high ambient temperatures to prevent your battery from irreversible capacity loss.
- If you don't need to use your phone for a while, charge it to 80%, turn it off and store it in a place where the temperature is between 5 and 25°C and humidity is not above 75%.

Fairphone Recycling Program

We want you to keep your Fairphone 2 working as long as possible with spare parts and repairs. But when it finally reaches the end of its life, you can send it in to our recycling program for free:
www.fairphone.com/recycling

Old phones contain metals and other materials that can be recycled, helping to save valuable resources and protect the environment.

Never dispose of old phones or batteries in the regular trash, as they contain toxic substances. If you do not want to send in your old phone using our recycling program, please take it to a local recycling point. Learn more at: fairphone.com/recycling

Make sure to delete your personal data before donating or recycling your phone. Follow these steps:
- Go to Settings ⚙.
- Tap Backup & reset.
- Tap Factory data reset.
- Tap Reset phone.

We're here to help

For additional questions and customer support, visit our forum or submit a request at fairphone.com/support.
You can also call us at +31 (0)20 788 4401.

Fairphone BV
Jollemanhof 17, 1019 GW
Amsterdam, The Netherlands

Fairphone BV is registered in the Chamber of Commerce of The Netherlands.
Registration number: 55901964
VAT number: NL851904270B01.

Google, Google Play and Android are trademarks of Google Inc.

3FP2IGUIDE01-02A

3FP2IGUIDE01-03A